

オマーン・スルタン国政府の官民連携（PPP）による電子政府サービスプラットフォーム「Oman Business Platform」の開発・運営に関わる入札のご案内

（和訳要約版、詳細は添付をご参照ください。）

オマーン・ビジネスプラットフォーム - e サービス

◆メインポイント

- 2024 年、オマーン商工省はワン・ストップ・オンラインポータル「Invest Easy」を立ち上げた。
- 現在、オマーン投資促進省は、VISION 2040 の目標であるデジタルトランスフォーメーションと政府の効率性向上に沿って、オマーンの PPP の枠組みの中で、プラットフォームの強化のための入札を行っている。
- 大規模 I.T.プロジェクトおよび電子政府ソリューションの経験豊富なベンダーまたはコンソーシアムを求めている。

◆目標

- 市民、住民、企業、投資家のために、包括的な情報、基本的な最小限のナビゲーション、迅速な処理能力を備えた先進的なプラットフォームを構築する。

◆入札者の評価基準

技術的専門知識、財務的安定性、革新性、プロジェクトのビジョンとの整合性

◆ベンダーの期待

- 新プラットフォームに円滑な移行を実施する、適用可能な技術に精通している。
- プラットフォーム開発&コンプライアンス LIVE（混乱や妥協の最小化）
- クラウドサービスとデータ管理
- ユーザーサポートとパフォーマンス監視
- 継続的な戦略的・技術的サポート
- 現地ベンダーへのトレーニングおよび知識移転（キャパシティ・ビルディングの要素）

◆入札までのタイムスケジュール

詳しくは添付 Request for Qualifications をご参照ください。

2025 年 1 月 22 日 --Deadline for Qualification

2025 年 1 月 28 日 --Deadline for obtaining qualification document

2025 年 2 月 3 日 --Deadline for submitting qualification document

【照会・問い合わせ先】

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رؤية عُمان
2040

Sultanate of Oman سلطنة عُمان
وزارة التجارة والصناعة وترويج الاستثمار
Ministry of Commerce, Industry & Investment Promotion



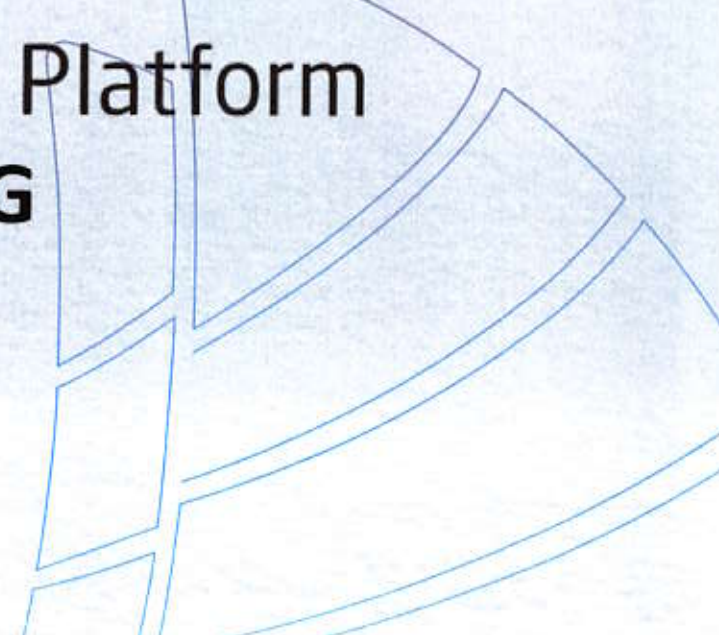
وزارة المالية
Ministry of Finance



منصة عُمان للأعمال

Oman Business Platform

PROJECT BRIEFING





Agenda



1. Project Background

2. Project Objectives

3. Platform Overview

4. Platform Technical Specifications

5. Project Requirements

6. Procurement Strategy

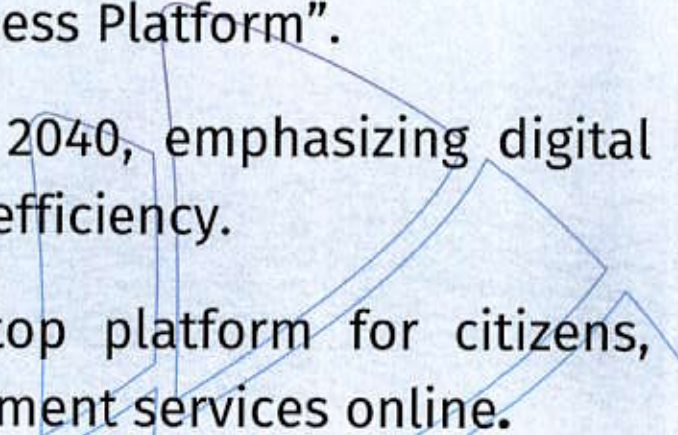
7. Indicative Timeline






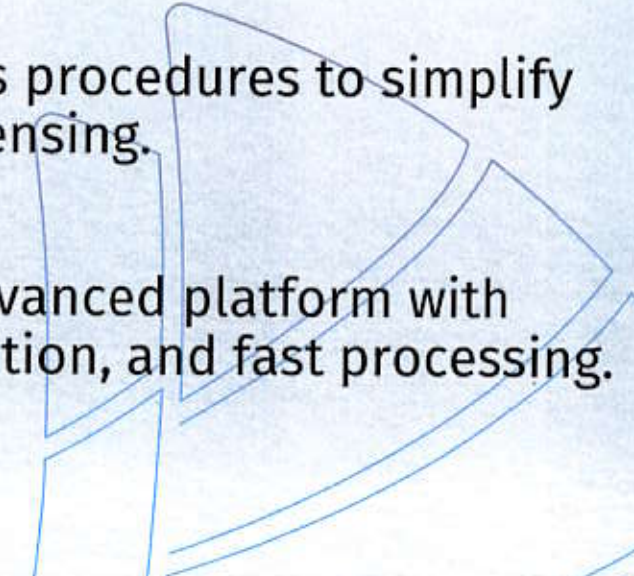
1. Project Background



1. The Oman Government aims to enhance public service delivery by continuing the operation, maintenance, and enhancement of the existing E-Government Portal: “Oman Business Platform”.
 2. This initiative aligns with Oman's Vision 2040, emphasizing digital transformation and improved government efficiency.
 3. The portal currently serves as a one-stop platform for citizens, residents, and businesses to access government services online.
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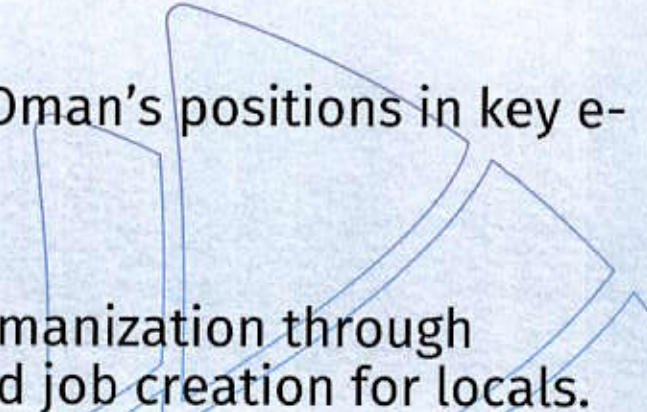
2. Project Objectives

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- **Attract Foreign Direct Investment (FDI):** Prioritize FDI by giving investors easy access to processed and analyzed information.
 - **Ease of Doing Business:** Streamline business procedures to simplify registration, compliance, approvals, and licensing.
 - **Enhance Investor Experience:** Provide an advanced platform with comprehensive information, minimal navigation, and fast processing.
 - **Supporting SMEs and Start-ups.**
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2. Project Objectives



- **Expand Platform Usage and Revenue:** Introduce new services to improve portal efficiency and quality.
 - **Improve E-Government Rankings:** Enhance Oman's positions in key e-Government indexes.
 - **Generate In-Country Value (ICV):** Focus on Omanization through training, key role inclusion, SME support, and job creation for locals.
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3. Platform Overview

- **Oman Business Platform**

- It is an online portal.
- previously known as Invest Easy, One Stop Shop.
- launched in 2014 by the Ministry of Commerce, Industry and Investment Promotion of Oman.
- To enable business owners and investors to start and complete business procedures interfacing the government efficiently, quickly and easily.



4. Platform Technical Specifications

- **Application Stack:** The Oman Business Platform uses application servers, load balancers, Oracle 19c databases, document management, and Activiti Framework for rule and workflow management.
- **Technical Infrastructure:** Features high-performance messaging with LMAX Disruptor, secure SMS/email via OpenSmpp and JavaMail API, and file management with XADisk, supported by a hybrid on-premises and cloud server infrastructure.
- **Integration and Security:** Integrates via RESTful and SOAP web services, with PKI-based smart card authentication and strict data protection compliance per Ministry standards.





5. Project Requirements

To ensure the continued success and enhancement of the E-Government Portal, the Project requirements the new vendor to provide comprehensive services in several key areas:

- **Implementation and Operation:** The vendor should handle platform development and compliance, technology management and innovation, cloud services, data management, user support, and performance monitoring.
- **Planning and Design (Continuous):** Provide ongoing strategic innovation, planning workshops, and technology advancement and integration.
- **Training and Capacity Building:** Focus on expertise development, knowledge transfer, and comprehensive training programs.



6. Procurement Strategy

The procurement process will adhere to Oman's Public-Private Partnership (PPP) Law and Regulations.

- EOI Stage: Expression of Interest (EOI) where vendors express their interest in the project, initiating the procurement process. (Ended in 12th Nov 2024)
- Request for Qualifications (RFQ): A pre-qualification stage to shortlist vendors based on their capabilities.
- Request for Proposals (RFP): A competitive tender stage for shortlisted vendors to submit detailed proposals.

The process follows Oman's PPP Law, with the government seeking a vendor or consortium experienced in large-scale IT projects and e-government solutions. Evaluation will focus on technical expertise, financial stability, innovation, and alignment with the project vision.

7. Indicative Timeline

| Milestone | Indicative Timeline |
|--|---|
| EOI Stage | Q4/2024 (Ended in 12 th Nov) |
| Issue RFQ | Q4/2024 |
| RFQ Close Date (SOQ submission deadline) | Q1/2025 |
| Notification of Pre-Qualification | Q1/2025 |
| RFP Release | Q2/2025 |
| RFP Close Date (Bid submission deadline) | Q3/2025 |
| Contract Award | Q1/2026 |



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Thank You

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Request for Qualifications for the

Development and Management of the "Oman Business Platform" under a Public-Private Partnership Agreement

As part of public-private partnership initiatives to enhance investment in infrastructure and public services, the Ministry of Finance, in collaboration with the Ministry of Commerce, Industry and Investment Promotion, invites specialized local and international companies to participate in the development and management of the Oman Business Platform project.

Interested companies can obtain the RFQ document by sending an email to: Invest.easy@mof.gov.om

| RFQ NO | Deadline for clarification | Deadline for obtaining qualification document | Deadline for submitting qualification documents |
|----------------|----------------------------|---|---|
| MOF-PPP-RFQ-03 | 22nd January 2025 | 28th January 2025 | 3rd February 2025 (2 pm) Oman Time Zone |



For more information, don't hesitate to contact us at:
Invest.easy@mof.gov.om
(Sunday to Thursday, 8 am to 2 pm Oman Time Zone)